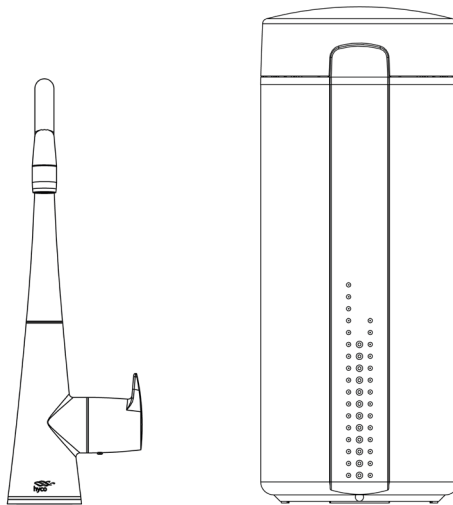




Product Instruction Manual  
**Zen Spa**



**SPA3L, SPA6L, SPA3LUC1, SPA6LUC1**  
2 in 1 Boiling and Chilled Tap

## Overview

Thank you for purchasing a Zen Spa 2 in 1 Boiling and Chilled Tap. The Zen Spa is a hot and cold drinks station that provides boiling water and filtered cold (ambient) drinking water. If desired an undersink chiller can be purchased to provide filtered chilled drinking water.

In the home it replaces the need for a kettle and provides high quality cold drinking water. In the office it replaces the need for a wall mounted boiling water unit and separate floor standing chiller.

## Key Features

- Energy efficient boiling water tank.
- Safety lock on the boiling side and a cool touch spout.
- 360° swivel spout.
- Pattern recognition technology to learn and predict boiling water usage.
- Supplied with initial high quality scale filter for the inlet to the boiling tank and a cold drinking water filter.
- Two temperature settings 100°C and 98°C.
- Can be installed over a sink or with a stylish Zen Font.
- Designed and assembled in the UK.

## 1. Important Safety Points



Always switch off the mains electricity before commencing installation.



Only connect the unit to a single-phase supply as specified on the rating plate.



Ensure tank is full of water and tap flushed through before switching power on.



The supply cord cannot be replaced by the user. If the cord is damaged the appliance should be returned to the manufacturer or an authorised service agent for replacement.



The hoses and pipes supplying this heater must not come into contact with any fixed wiring or the supply cord.
















Do not carry the appliance by the supply cord.



An RCD circuit breaker is strongly recommended.



This unit dispenses boiling water.

-  The boiling tank must be placed on a solid surface where it will not be knocked over causing damage to the water hoses or electrical connections.
-  The boiling tank must not be used in an area subject to flammable vapours such as paint, solvent or petrol.
-  This product is not suitable for outdoor use or in damp conditions.
-  Do not use in ambient temperatures exceeding 35°C.
-  Allow 20 mm space between the boiling tank and the walls for cooling air circulation.
-  The pressure relief valve supplied with the unit must be fitted.
-  The pressure relief valve must be tested regularly to remove scale deposits (see maintenance section).
-  Water may drip from the pressure relief valve; this must be piped to drain as per local relevant regulations.
-  This appliance can be used by children aged 12 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way.
-  Children shall not play with the appliance.
-  Children shall not clean or maintain the appliance without supervision.
-  Before conducting any user maintenance, the product should be isolated from the electrical supply and then the boiling side of the tap opened until the water runs cold.
-  Do not modify or misuse the product in any way or serious injury could occur.

## Box Contents

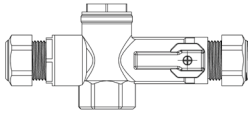
For Zen Spa with chiller (UC1 models) chiller sent separately.



Zen Spa tap



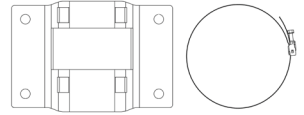
Zen tank



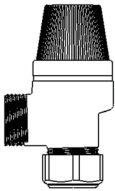
Manifold



Expansion vessel



Expansion vessel  
fixing bracket and metal band



Pressure relief valve



Scale filter



Cold drinking water filter



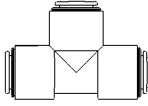
Hose 'manifold to exp vessel'



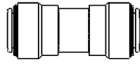
Hose 'manifold to tank'



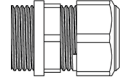
Hose 'tank to tap'



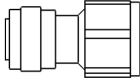
1 x 3-way 3/8" to 1/4" PF



1/4" x 1/4" PF



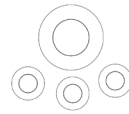
2 x 1/2" BSP to 15mm



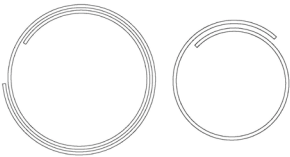
2 x 1/2" female to 3/8" PF



2 x Black rubber washer



1 x Large and 3 x small white washer



1.5 m x 1/4" and 3/8" tubing



6 x Large locking collar and 5 x small

# 1. Installation

## Important Installation Information



The tank must be sited vertically and on a flat level surface.



The supplied scale filter must be fitted and changed at least every 6 months, otherwise the lifespan of the product could be seriously reduced and the warranty may be void.



The supplied drinking water filter must be changed at least every 6 months.



A pressure reducing valve is required if the mains pressure is above 0.42 MPa (4.2 bar).



The Zen Spa is factory set at 100°C. The temperature can be switched down to 98°C should this be desired. Please see Section 6 for further instructions.



White washers are to facilitate water connections on hoses labelled "tank to tap" and 'manifold to tank'.



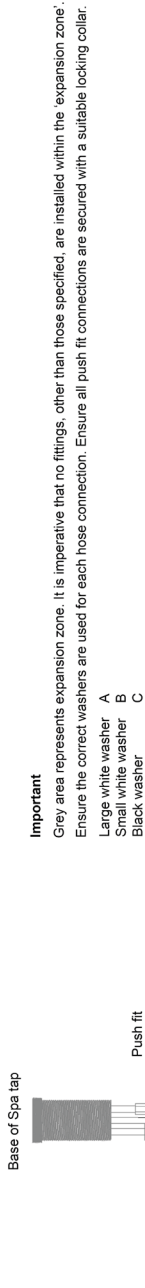
Black washers are to facilitate water connections on hose labelled 'manifold to exp vessel'.



Ensure that all hose connections are tightened using a suitable spanner.



Ensure that the tank, power socket, service valve and installation kit (manifold, relief valve and expansion vessel) are positioned to allow future maintenance.



**Important**

Grey area represents expansion zone. It is imperative that no fittings, other than those specified, are installed within the 'expansion zone'. Ensure the correct washers are used for each hose connection. Ensure all push fit connections are secured with a suitable locking collar.

- Large white washer A
- Small white washer B
- Black washer C

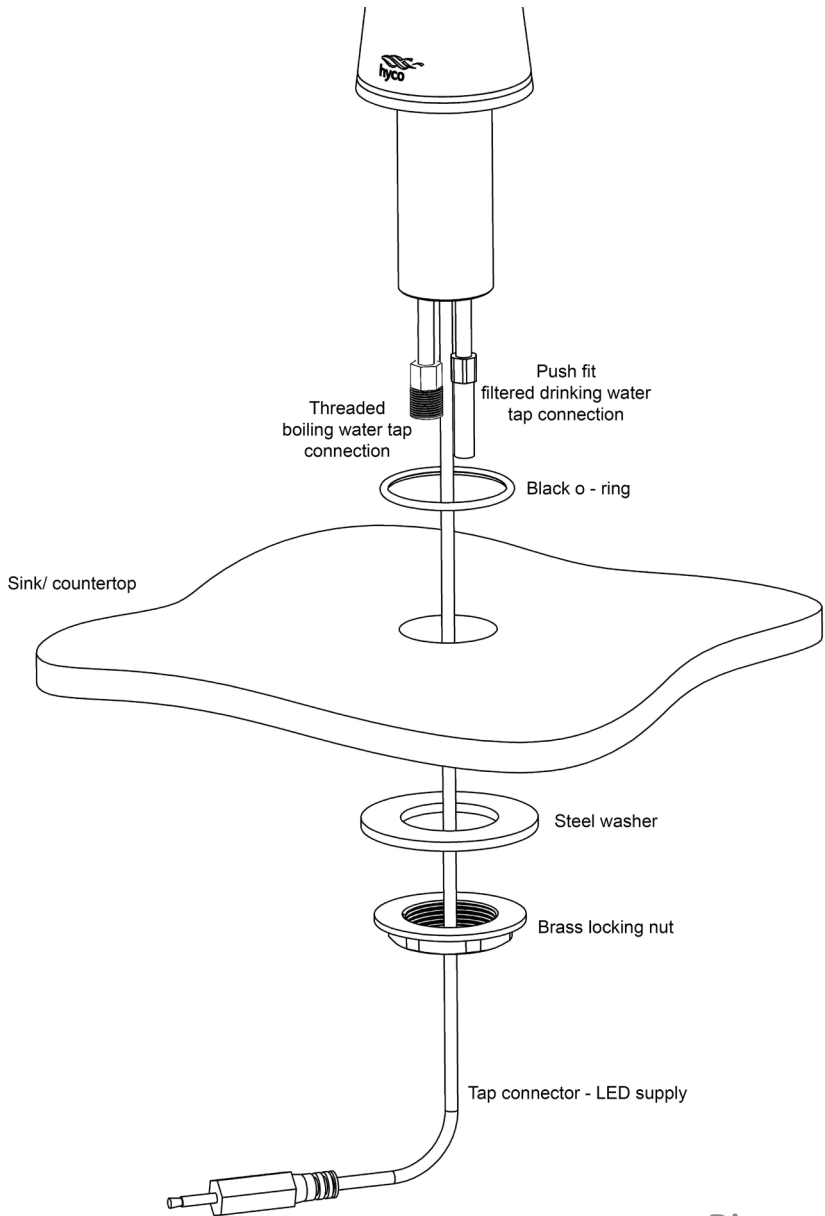
⚠ Ensure tank is full of water and tap flushed through before switching power on.

**Diagram 1**

## Step 1 - Prepare and Site the Tap

- Choose a suitable location to mount the tap, this may be an existing hole in your sink or countertop.
- If a new hole is required check that the reach of the spout will be appropriate for your sink before drilling the tap hole in the sink or worktop. The required hole diameter is 32 mm - fits in a standard sink.
- If installing in a Zen Font with Drain use the template supplied with the Zen Font to establish tap hole position.
- The tap can be installed onto sink/countertop up to 50 mm thick.
- Place tap into hole, ensure the black o-ring is above the worktop. See Diagram 2.
- Place the steel washer onto the threaded section of the tap under worktop/ sink.
- Lastly the brass locking nut will screw onto the same threaded section. This will secure the tap in position.





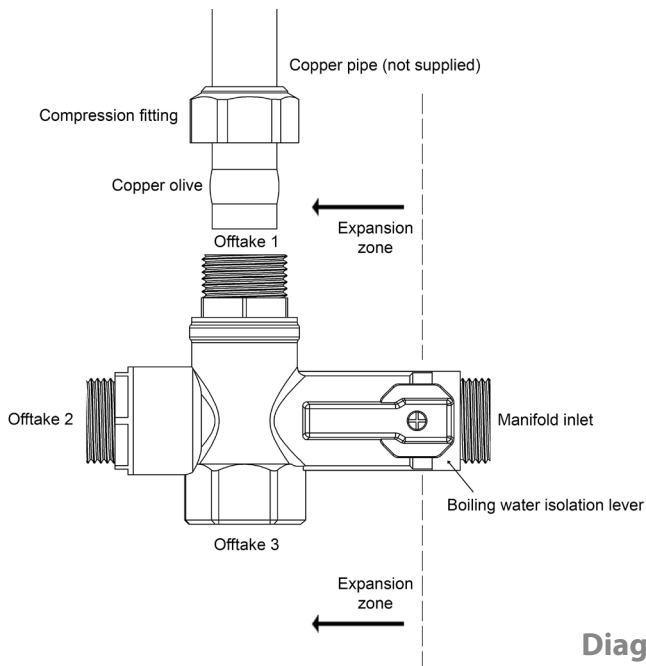
**Diagram 2**

## Step 2 - Prepare Manifold Connections



It is imperative that no fittings, other than those specified in the instructions, are installed within the 'expansion zone'. This is everything beyond the check valve, located within the manifold. See Diagram 3.

- Use Diagram 1 to establish suitable locations for each component which forms part of the full installation. If you are installing a chiller, please see Diagram 4 in Section 2.
- Note the boiling tank must be located as close to the tap as practicable as it is not possible to extend hoses provided.
- Attach ½" M BSP to 15 mm compression fitting to offtake 1, see Diagram 3, of the manifold and tighten with spanner.
- Connect to desired length of copper pipe then connect to relief valve. This is a safety device which must be fitted and piped to drain via air gap before commissioning.
- From offtake 3 of the manifold attach hose labelled 'manifold to exp vessel' using 1 black washer.



**Diagram 3**

### Step 3 - Mount Manifold and Connect Expansion Vessel



Orientation of the manifold is optional, but the direction of flow must follow the arrow on the manifold. The red handle is a service valve (boiling water isolation lever) for future maintenance.

- Position the boiling tank vertically beneath the tap so that the flexible hoses and tap connector (black lead, 3.5 mm jack) can comfortably reach the tap and water supply.
- Remove red caps from inlet and outlet connections at the back of the boiling tank.
- Choose desired location for manifold and mount using pipe clips (not supplied).
- Select a suitable location for the expansion vessel, consider the reach of hose labelled 'manifold to exp vessel' as well as the need to keep the vessel itself in an upright orientation (fitting at the bottom).
- When correct distance is established mount the expansion vessel bracket to the required surface using screw pack.
- Attach the other end of hose labelled 'manifold to exp vessel' to expansion vessel using 1 black washer.
- Secure expansion vessel in place against bracket using metal band.

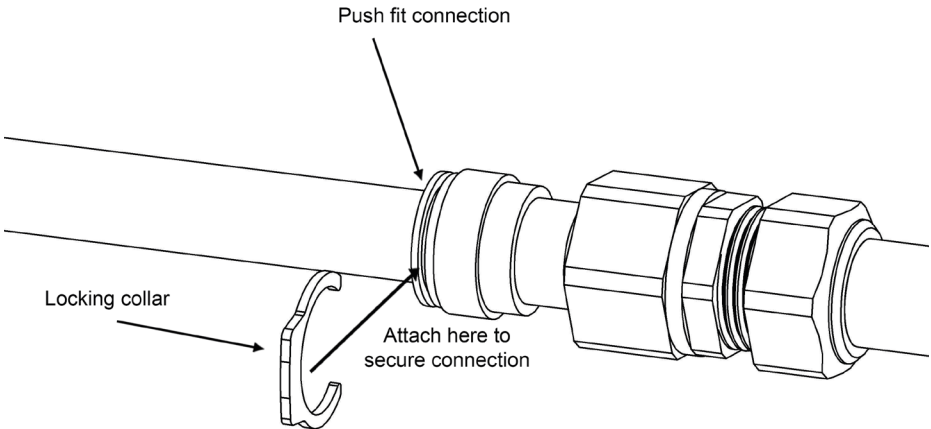
### Step 4 - Connect Boiling Tank and Spa Tap

- From offtake 2 of the manifold attach hose labelled 'manifold to tank' using 1 large white washer. Connect remaining end to tank inlet using 1 small white washer.
- Connect hose labelled 'tank to tap' to the tank outlet using 1 small white washer. Connect other end to threaded boiling tap connection using 1 small white washer.
- Connect the black lead tap connector which is attached to the tap to the back of the tank. This is a 3.5 mm jack which connects just above the tank inlet and outlet.

### Step 5 - Connect Mains Cold and Scale Filter

- Isolate mains supply and make a connection using the 1/2" BSP to 15 mm brass fitting supplied. We recommend fitting a service valve (not supplied) close by to aid any future maintenance.
- Connect 1/2" female to 3/8" PF (push fit) connector to the brass fitting.

- **Ensure all tubing is pushed fully into PF connectors and that locking collars are used to prevent inadvertent removal.**



- Use a suitable length of 3/8" tubing (cut using sharp knife, ensuring a clean straight cut) to connect from mains supply to t-piece supplied.
- Select a suitable location for the scale filter housing ensuring easy access for future maintenance. The arrow represents the water flow direction and must be followed.
- Depending on installation you may need to remove the filter head from bracket and rotate 180° to ensure flow arrow is followed.
- To do so first remove filter cartridge. Now grip bracket in one hand and the top t-section with the other, turn 90° anti clockwise to release.
- Rotate 180° and reinsert t-section, turning 90° in whichever direction is required depending on installation, to secure.
- Do not locate the filter above an electrical socket or other electrical device.
- Secure the bracket to the wall using the fixings supplied. Replace the scale filter cartridge.
- Use a suitable length of 3/8" tubing to connect from t-piece to scale filter head inlet, ensuring water flow arrow is followed.
- Use a suitable length of 3/8" tubing to connect from scale filter head outlet, ensuring water flow arrow is followed, to manifold inlet using 1/2" female to 3/8" PF connector.

## Step 6 - Connect Cold Drinking Water Filter

- If you are installing a chiller proceed to section 2.
- Select a suitable location for the drinking water filter housing ensuring easy access for future maintenance.
- Do not locate the filter above an electrical socket or other electrical device.
- Remove drinking water filter cartridge from the filter head, secure the bracket to the wall using the fixings supplied. Replace the filter cartridge into filter head.
- Use suitable length of ¼" tubing to connect remaining outlet of t-piece to drinking water filter inlet marked 'IN'.
- Use suitable length of ¼" tubing to connect drinking water filter outlet marked 'OUT' to cold inlet of spa tap using ¼" x ¼" PF connector.

## 2. Install Optional Water Chiller with Cold Drinking Water Filter

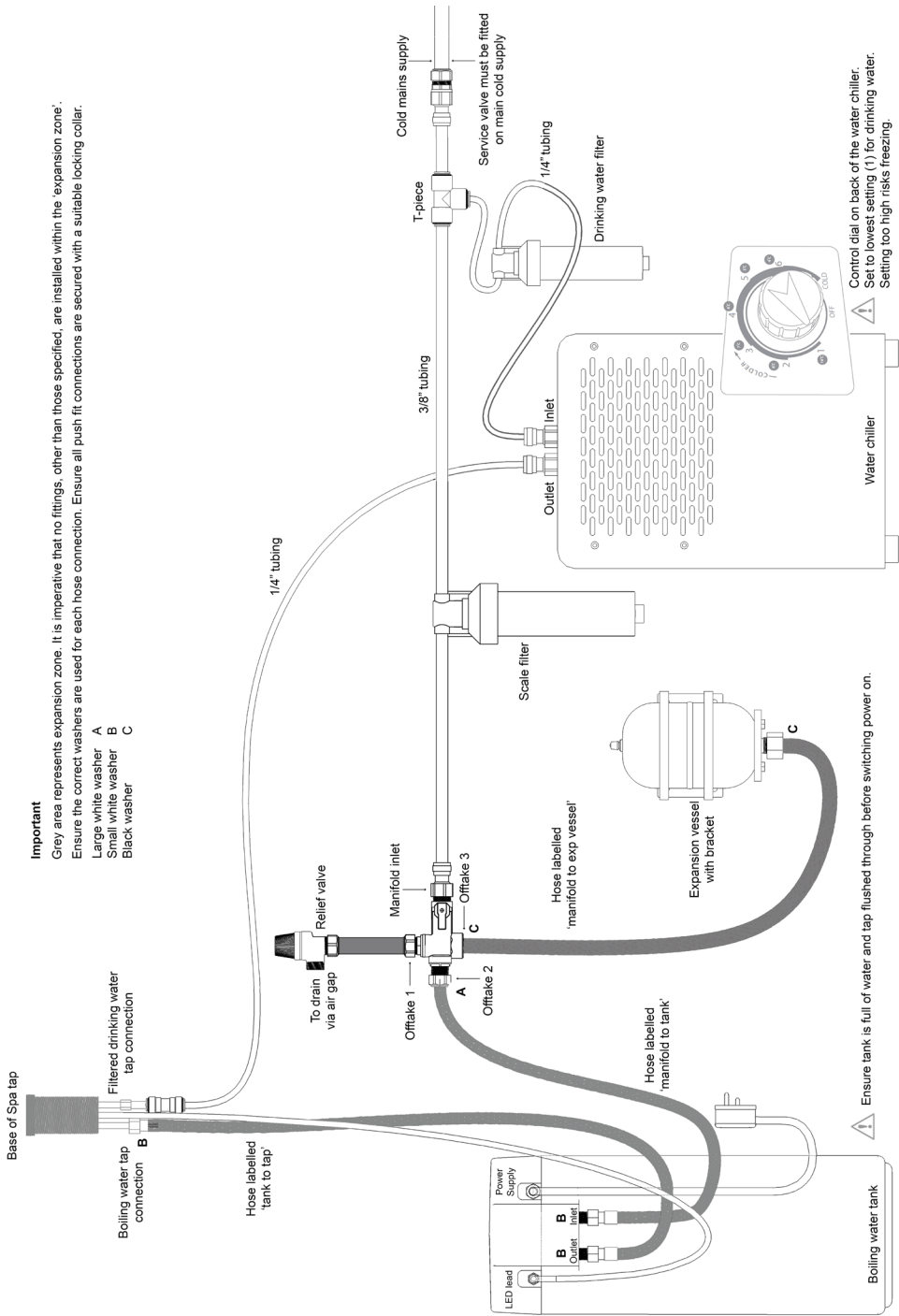


Ensure you read separate chiller instructions for all important safety points and instructions before installation.



Before commencing installation, ensure the location is a flat level surface that will allow for adequate airflow around all sides of the appliance.

- Refer to Diagram 4 . The chiller should be installed after the t-piece and drinking water filter, before the filtered drinking water tap connection.
- Two identical connectors are provided to connect the ¼" tubing to the 'WATER IN' inlet on the chiller and then to connect a new run of ¼" tubing from the 'WATER OUT' outlet of the chiller to the tap.
- Ensure all tubing is pushed fully into PF connectors and that locking collars are used to prevent inadvertant removal.
- Select a suitable location for the drinking water filter housing ensuring easy access for future maintenance.
- Do not locate the filter above an electrical socket or other electrical device.
- Remove drinking water filter from housing and secure the bracket to the wall using fixings supplied. Replace the filter cartridge by pushing up into the housing and turn towards the 'close' position.
- Use a suitable length of ¼" tubing to connect from remaining outlet of t-piece to drinking water filter inlet marked 'IN'.
- Use a suitable length of ¼" tubing to connect drinking water filter outlet marked 'OUT', one of the identical connectors and a black washer (provided with the chiller) to facilitate connection to 'WATER IN'.
- Use remaining identical connector and a black washer (provided with the chiller) to facilitate connection from 'WATER OUT'.
- Use a suitable length of ¼" tubing to connect chiller outlet marked 'OUT' to cold inlet of Spa tap using ¼" x ¼" PF connector.
- It is recommended that the lowest setting (1) is used for drinking water. A higher setting will cause the unit to work harder and in turn increase the temperature of the installation environment.



**Important**

Grey area represents expansion zone. It is imperative that no fittings, other than those specified, are installed within the 'expansion zone'. Ensure the correct washers are used for each hose connection. Ensure all push fit connections are secured with a suitable locking collar.

- Large white washer A
- Small white washer B
- Black washer C

Ensure tank is full of water and tap flushed through before switching power on.

### **3. Commission and Check Water Connections**

- Before plugging the tank into the power socket, the system must be full of water and tested for leaks. Open all water valves to allow water to flow to the boiling water tank.
- Pull the tap handle out to release the safety lock (see Section 5) and turn towards the red marker to fill the tank, this will take approx 1 minute. When the tank is full, water will flow from the spout.
- Check water flows smoothly from the tap to ensure all air has been purged from the system (this could take up to 1 minute).
- Repeat the process for the cold water side turning the handle towards the blue marker. Safety lock release is not required to dispense cold water.
- Test the pressure relief valve by twisting the red cap until water flows from the valve.
- If it is discharging whilst the heater is turned off this is a sign that the incoming pressure exceeds the 4.2 bar rating of the pressure relief valve. A pressure reducing valve is required (not supplied).
- When the air is purged, the tap is closed and the system is fully pressurised, inspect all connections for leaks.
- Flush each filter through ensuring the water runs clear.
- Ensure there are no obstructions in the expansion zone between the manifold and the tank.

### **4. Electrical Connection**

- Ensure that the installation area is dry.
- The boiling water tank is supplied with a pre-wired (1m) BS plug.
- Insert the plug into a suitable socket and turn the power socket on at the switch.
- The boiling tank will take up to 13 minutes to heat up from cold, depending on incoming water temperature.



- Check for signs of discharge from the pressure relief valve.

**IMPORTANT**

- **Following the first boiling cycle it is imperative to check all connections on the boiling side and tighten all the flexible hoses to and from the tank as these can loosen on the first boiling cycle.**

## 5. Operation



This appliance can be used by children aged 12 plus and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way.

### Smart Technology

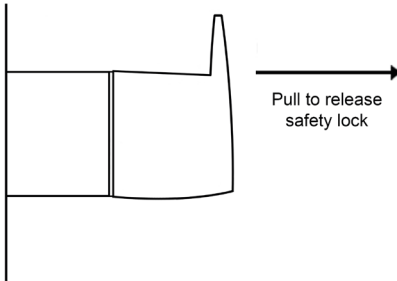
- The boiling water tank has smart technology algorithms that learn and predict usage: on when you need it, off when you don't.
- The status ring on the base of the tap will light up red or green depending on the temperature of the water in the tank.
- The red status ring indicates the water is heating. The green status ring indicates the water is up to temperature and ready for use.
- When the heater is in a predicted non-use period (sleep mode) the status ring will be green and fade on and off slowly. To exit this mode, open the boiling side of the tap and allow water to flow until the status ring flashes green. The heater will then return to boiling shortly after.
- If the status light begins flashing red this indicates a fault has been detected. The unit should be isolated from the power supply and the water supply shut off before contacting Hyco for further advice.

### Status Ring Summary

Red	Water is heating
Green	Water is up to temperature - ready to use
Fading in/ out green	Predicted non - use period (sleep mode)
Flashing red	Fault detected

## Operating the Tap

- The tap handle has a safety lock mechanism on the boiling side. To release the safety lock, pull the handle away from the tap body. To dispense boiling water, rotate towards the red marker.
- To dispense cold filtered drinking water rotate tap towards the blue marker. Releasing the safety lock is not required to dispense cold drinking water.



## Operating the Tank

- Once the boiling tank is installed following the correct installation instructions there should be no further operation required.
- In the event you wish to switch between 100°C and 98°C please see Section 6. The factory setting is 100°C.



Please note the Zen tank is a storage type heater - it cannot deliver a continuous flow of hot water.

## 6. Change Temperature Setting and Thermal Cut-out Reset



It is important to isolate the product from the mains power supply by unplugging but is not necessary to isolate the water supply.



Open the boiling side of the tap until water runs cold.



The Zen Spa is factory set at 100°C. The temperature of dispensed boiling water can be changed on the tank PCB. Switch between 'LO' 98°C or 'HI' 100°C.

- See Diagram 5 and 6 overleaf.
- For the 3L model unscrew the 2 crosshead screws that retain the boiling tank lid.
- Lift the lid slightly from the back before removing by sliding it forward to free it from the retaining lug at the front.
- For the 6L model unscrew the 2 crosshead screws that retain the back section and fold down.
- To change the temperature locate the temperature setting switch; slide to HI for 100°C / LO for 98°C setting as appropriate.
- To reset the thermal cut-out locate and press the reset button. For the 3L model this is on the PC board. For the 6L model it is on the top of the boiling tank.
- For the 3L model replace the lid by first lining up the lug at the front before gently angling the back into place. Replace the two retaining screws and when the lid is secured in place re-connect the electrical supply.
- For the 6L model lift and replace the back section and replace two retaining screws. When the lid is secured in place re-connect the electrical supply.

## 3L Model PC Board

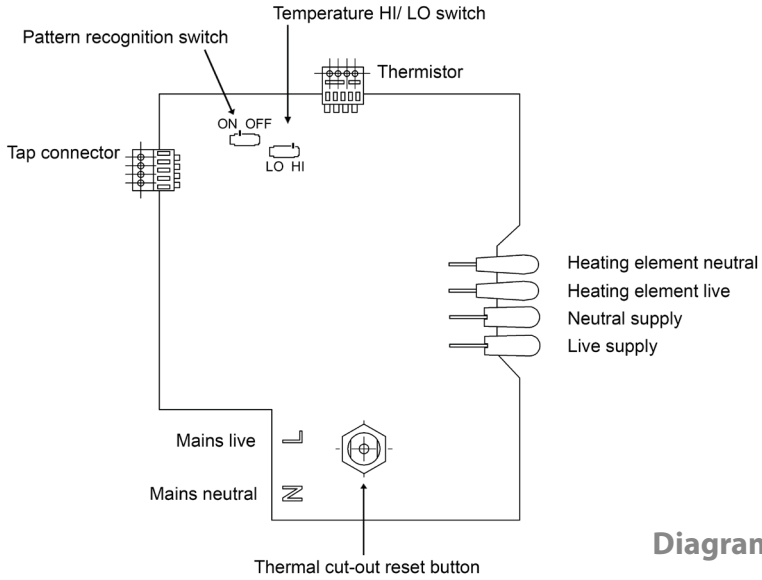


Diagram 5

## 6L Model PC Board

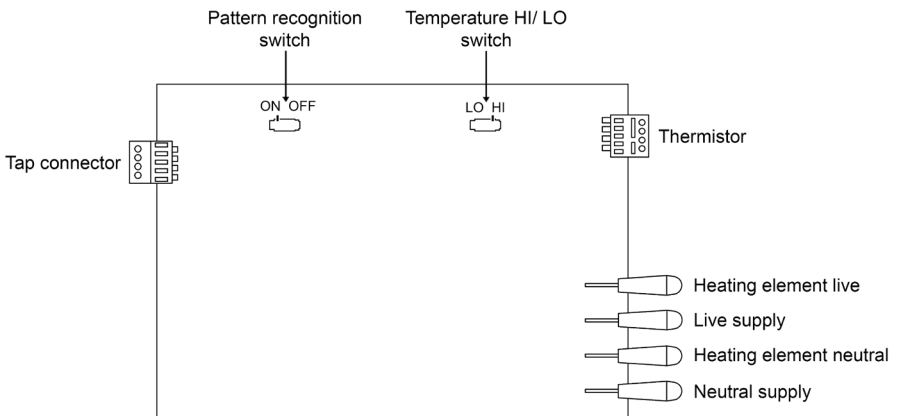


Diagram 6

## 7. Maintenance



Before conducting any user maintenance, the appliance should first be isolated from the electrical supply by removing the appliance plug from the electrical outlet. Run the boiling tap until it is dispensing cold water.



Cleaning and user maintenance should not be carried out by children without supervision.



If the unit is unused for extended periods of time, it should be unplugged and drained.



If there is any risk of the installation environment dropping below freezing the appliance should be switched off and drained.

- Replace the filter cartridges at least every 6 months or when rated capacity is reached, whichever comes first. This is imperative for the scale filter to protect against scale build up. Failure to do so will void the warranty.
- Regularly inspect the appliance for any signs of water leaks or damage. If a leak or damage is discovered, discontinue use, isolate the water supply and drain down immediately. Contact Hyco.
- The relief valve must be regularly tested. To do this twist the red cap until water flows from the valve. If water does not flow it must be replaced.
- The tap and water tank can be cleaned with a lint free damp cloth. Do not use any abrasive or caustic cleaning products, this will damage the surface of the appliance.

## 8. Replace Scale and Drinking Water Filter Cartridges



Replace the scale and drinking water filter cartridges every 6 months or when rated capacity is reached, whichever comes first. This is imperative to protect against scale build up. Failure to change the scale filter may void the warranty.



Before commencing place a bowl or cloth under the filter to catch any small escape of water.

- To change either of the filters grip the filter head, rotate the existing cartridge 90° anti - clockwise and pull out.
- Insert the new cartridge into the filter head and rotate 90° clockwise.
- Flush the filter through ensuring the water runs clear.

## 9. Draining



Do not connect to electricity supply without re-filling the tank, checking for leaks and purging any air out of the system.

- Unplug the unit from the electricity mains.
- Run the boiling tap until it is dispensing cold water.
- Unplug the black lead tap connector (3.5 mm jack) from the back of the heater.
- Turn off water supply. Disconnect the water supply to the tank and tap. Lift the tank to the sink, turn upside down and drain all the water from the tank.
- When re-installing follow the original installation instructions.

## 10. Descaling the Tank

A service cartridge can be used to descale the boiling water tank. These are available from Hyco, please contact our service department for further information.

## 11. Specification

<b>Supply</b>	<b>230V ~ 50Hz</b>
<b>Power 3/ 6L model</b>	<b>1.55/ 2.84 kW</b>
<b>Tank capacity 3/ 6L model</b>	<b>3/ 6 litres</b>
<b>Max water pressure</b>	<b>0.42 MPa (4.2 bar)*</b>
<b>Min water pressure</b>	<b>0.1MPa (1 bar)</b>
<b>Max tank pressure</b>	<b>0.6 MPa (6 bar)</b>
<b>Ambient operating temperature</b>	<b>5 – 35°C</b>
<b>Approvals</b>	<b>CE, WRAS (98°C only)</b>

\* If pressure is above 0.42 MPa (4.2 bar) then a pressure reducing valve is required.

	<b>Product Description</b>
<b>SPA3L</b>	<b>Zen Spa 100°C Tap 3L Boiling and Ambient</b>
<b>SPA6L</b>	<b>Zen Spa 100°C Tap 6L Boiling and Ambient</b>
<b>SPA3LUC1</b>	<b>Zen Spa 100°C Tap 3L Boiling and 20L/ h Chilled</b>
<b>SPA6LUC1</b>	<b>Zen Spa 100°C Tap 6L Boiling and 20L/ h Chilled</b>

## 12. Troubleshooting

Problem	Likely Fault(s)	Solution
Water and steam spitting from the tap	This is normal but temperature can be adjusted if desired. Water temperature is set to 100°C.	Turn temperature down to 98°C on PC board. See Section 5 or 6
Tank not heating and no LED lights	Thermal cut out has tripped	Reset using cut out button. See Section 5 or 6
Tank not heating and red light flashing	Software error	Contact Hyco
Water dripping from the tap	Tap fault	Contact Hyco
Low flow from the cold side of the tap	Drinking water filter needs changing	Replace drinking water filter cartridge. See Section 8
Low flow from the boiling side of the tap	Scale filter needs changing	Replace scale filter cartridge. See Section 8
Low flow from the boiling side of the tap	Scale build up in tank	Descale tank. See section 10
Low flow from the tap	Aerator needs cleaning	Unscrew, remove and clean aerator
Dispensed water is too hot	Water temperature is set to 100°C	Turn temperature down to 98°C on PC board. See Section 5 or 6

## 13. Dimensions

	Height (mm)	Width (mm)	Depth (mm)
<b>Zen Spa Tap</b>	<b>320</b>	<b>224</b>	<b>56</b>
<b>Tank 3L</b>	<b>459</b>	<b>182</b>	<b>221</b>
<b>Tank 6L</b>	<b>460</b>	<b>230</b>	<b>270</b>



**INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH THE EUROPEAN DIRECTIVE 2012/19/EU.**

At the end of its working life this equipment must not be disposed of as household waste. It must be taken to a local authority waste collection centre or to a dealer providing this service. Disposing of electrical and electronic equipment separately enables its components to be recovered and recycled to obtain significant savings in energy and resources. In order to underline the duty to dispose of this equipment separately, the product is marked with a crossed out dustbin.

### 13. Guarantee

This product is covered by a standard parts or replacement warranty for a period of 2 years from the date of purchase.

If there is a manufacturing defect within the warranty period we will send spare parts, repair and return the unit or, at our discretion, supply a replacement product. Incorrect installation, frost damage, the consequences of limescale deposits or failure to follow correct operating and maintenance instructions are excluded. Consequential costs such as labour charges or damage to fittings and surroundings are expressly excluded.

### 14. Contact Us

If you experience a problem with this product you should first contact our service department on 01924 225 200 before taking any further action. Experience has shown that issues can often be resolved without the need to return or uninstall the product.

Hyco Manufacturing Ltd  
Normandy Court  
Express Way  
Castleford, WF10 5NR

[hyco.co.uk](http://hyco.co.uk)



T 01924 225 200  
F 01924 225 210  
E [sales@hyco.co.uk](mailto:sales@hyco.co.uk)



