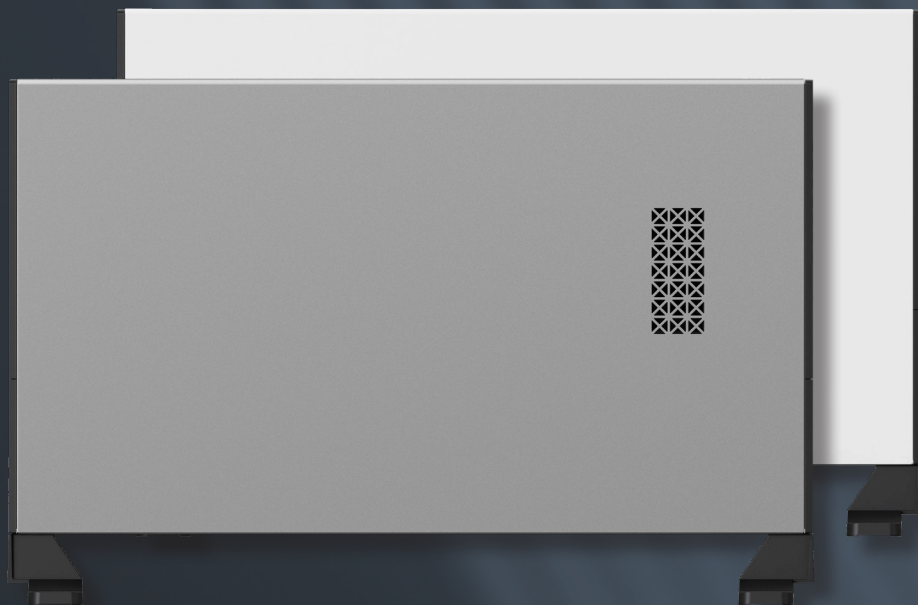


**devola**

Comfortable living everyday



# 2000W Convector Heater

DVCH2BL / DVCH2WH

## Instruction Manual

[devola.co.uk](http://devola.co.uk)



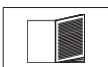
# Thank you for choosing Devola

Congratulations on the purchase of your new Devola product. Please read the following instructions carefully and follow them to prevent possible damages. We assume no liability for damage caused by disregard of the instructions and improper use.

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## Safety information



Please read the USER MANUAL carefully before operation

### Product information

-  **DANGER** This symbol indicates a high-risk hazard that could lead to serious injury or death. Always follow the safety instructions in this manual to reduce risk.
-  **DO NOT COVER** Never cover the heater with clothing, towels, or any materials. Do not place magazines, spray cans, or other flammable items within 250 mm of the heater. Covering the heater poses a serious fire hazard.
-  **HOT SURFACE** This symbol means that parts of the heater become very hot during use and remain hot after switching off. Do not touch the heater until it has fully cooled down to avoid burns.

### Safety instructions

Please read these important safety instructions carefully before using the heater. They are intended to help prevent fire, electric shock, injury or property damage.

- **Use this heater only as described in this manual.** Any other use may result in fire, electrical shock, or injury. This will also invalidate the warranty.
- Always connect the heater to a **properly earthed 220–240V AC power supply.**
- **Do not use the heater if the power cord or plug is damaged.** Contact the retailer.
- **Do not extend the power cord** or use extension leads.
- Keep the **power cord away** from the heater body and hot surfaces.
- The socket-outlet must be accessible at all times to enable the mains plug to be disconnected as quickly as possible.
- **Never cover the heater.** Covering it may cause it to overheat and catch fire.
- Do not place the heater:
  - Under curtains or near combustible materials (e.g. furniture, paper, bedding).
  - Within **1.5 metres** of any flammable objects.
  - Directly under a power outlet or terminal box.
- **Do not use in areas with flammable gases, vapours or dust** (e.g. garages or workshops).
- This appliance may be used by children aged 8 years and older, as well as by individuals with reduced physical, sensory, or mental capabilities, or those lacking experience or knowledge, provided they have been properly supervised or instructed on the safe use of the appliance and understand the associated risks.
- Children must not play with the appliance. Cleaning and maintenance must not be carried out by children without appropriate supervision.
- Children under the age of 3 must be kept away from the appliance at all times unless under continuous supervision.

- Children aged between 3 and 8 years may only switch the appliance on or off, and only if it has been installed in its normal operating position and they have been supervised or instructed on its safe use and fully understand the potential hazards.
- Children between 3 and 8 years of age must not plug in, adjust settings, clean, or perform any maintenance on the appliance.
- Ensure the heater is **never positioned where it could fall into water**.
- Never operate the heater with **wet hands** or pull the plug out by the cord.
- The switch or controller **must not be reachable from any bodies of water**.
- CAUTION - Some parts can become very hot and cause burns. Extra attention should be taken when children are present.
- **Do not insert objects** into the heater.
- **Do not leave the heater on unattended** or while sleeping.
- Before cleaning or repositioning:
  - Switch the heater off.
  - Unplug from the mains.
  - Allow it to cool completely.
- Only clean the exterior with a **soft cloth** - no solvents or abrasives.
- **Do not attempt to open, repair or modify the heater yourself**. Contact the manufacturer.



## Warning

**Failure to follow these instructions could lead to severe consequences**, including explosion, property damage, injury, or even death.

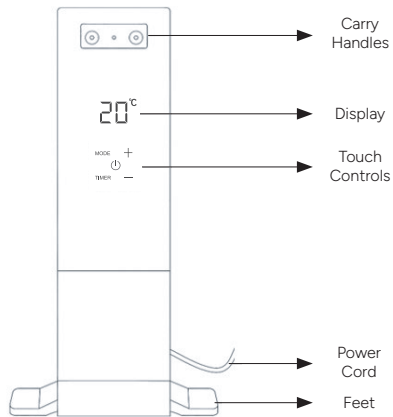
**To avoid danger of suffocation please remove all packaging materials** particularly plastic and EPS and keep these away from vulnerable people, children and babies.

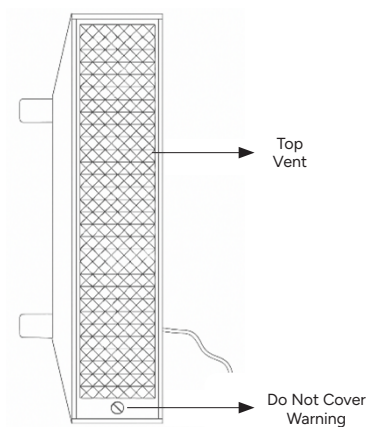
**To avoid the risk of accidental strangulation** from the supply cord all children and vulnerable people must be supervised when in the vicinity of the product whether it is working or not.

This touch panel convector heater is designed to provide effective supplementary heating, making it ideal for boosting the performance of an existing central heating system.

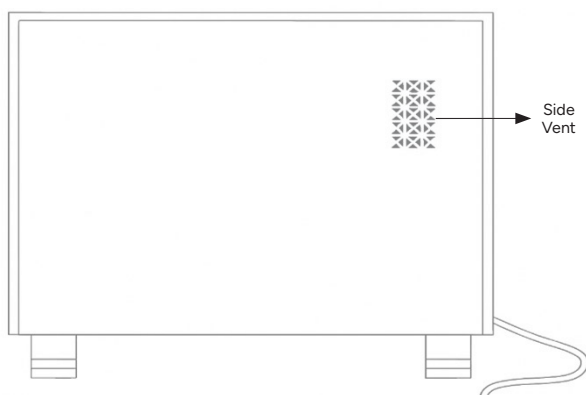
The heater features a 24-hour programmable timer, adjustable in 60-minute intervals, offering convenient and flexible scheduling to suit your daily routine.

### Front view





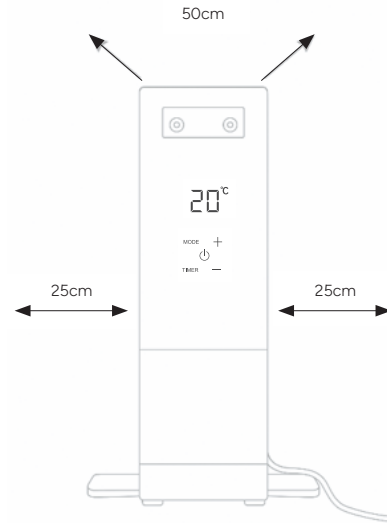
**WARNING:** Risk of overheating  
- never cover the heater during operation.



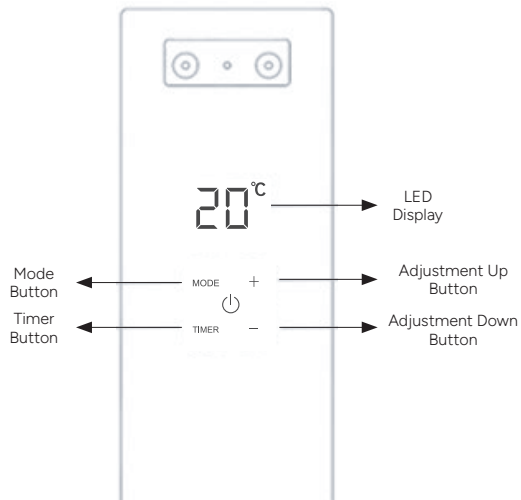
## Minimum clearances

To prevent overheating and ensure safe use, maintain the following distances during installation:

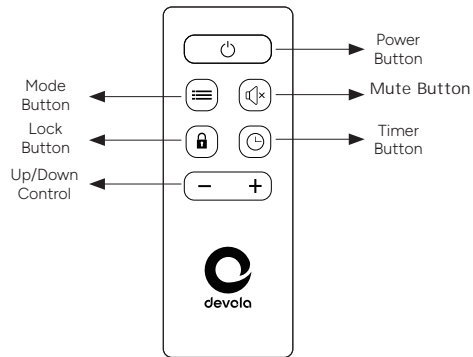
- Clearance from the top of the heater should be at least 50cm and 25cm from the back and sides.



## Control panel





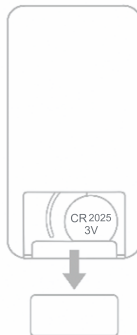


#### Installing Batteries in the Remote

Note: The remote control includes a battery .

When you need to replace the battery, it requires 1 × CR20253V coin cell battery .

1. Slide or lift the battery compartment cover on the back of the remote, depending on the model.
2. Insert one CR2025 3V coin cell battery into the compartment, ensuring the positive (+) side faces up
3. Replace the battery cover and press it firmly until it clicks securely into place .



Model	DVCH2WH	White
	DVCH2BL	Black
Specification		
Voltage	220-240V~	
Frequency	50-60Hz	
Minimum Power	1250W	
Maximum Power	2000W	
Product Size	67 x 20 x 43cm	
Product Weight	5.4Kg	
Cable Length	1.5m	
Features and Benefits		
Tip Over Switch	Yes	
Carry Handles	Yes	
Fan Function	No	
Display	Soft Touch Button Display	

The appliance is ready for use and requires no fixed installation. Simply fit the feet and connect it to the mains power supply. It is designed to be fully portable, allowing you to move it easily between rooms wherever extra warmth is needed.

**1. Position the Heater**

Place the heater unit on a soft, flat surface with the underside facing up, ensuring it is stable and secure.

**2. Align the Feet**

Take one of the support feet and align its screw holes with the corresponding holes on the base of the heater, as shown in the diagram.

**3. Insert Screws**

Using the screws provided, insert them through the holes in the foot and into the base of the heater.

**4. Secure with a Screwdriver**

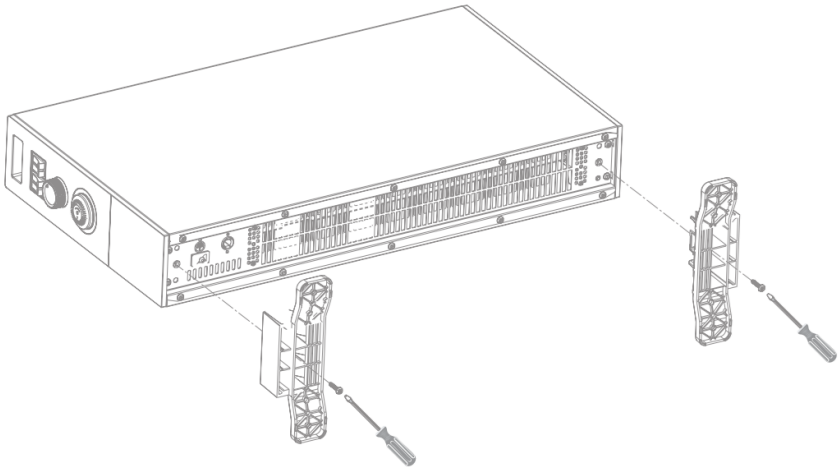
Tighten the screws firmly with a Phillips screwdriver until the foot is securely attached. Do not overtighten.

**5. Repeat for the Second Foot**

Follow the same process to attach the second foot on the opposite side.

**6. Check Stability**

Once both feet are attached, carefully turn the heater upright and ensure it stands firmly and evenly on a flat surface.



Please read and follow the instructions below carefully to ensure safe and effective use of the heater.

## Powering on and off

When the plug is connected to the power outlet, the device will enter **standby mode**.

To turn on the heater, press the **Power** button. The display will show 'L', indicating that the device is operating in Low Power Mode.

To switch off the heater, press the **Power** button again. The device will return to standby mode.

## Mode selection

Once the device is switched on, press the Mode key to cycle through the available heating modes in the following order: **L → H → HF → ECO → L**

### L – Low Power Mode

The heater operates at a fixed power output of 1250W. In this mode, the blower is inactive, providing gentle and silent heating.

### H – High Power Mode

The heater operates at a fixed power output of 2000W. Like Low Power Mode, the blower remains off.

### HF – Turbo Mode

The heater runs at 2000W with the blower activated, providing a faster and more even distribution of warm air throughout the room.

### ECO – Energy Saving Mode

This mode allows you to set a target room temperature between 5°C and 35°C using the + or – buttons.

- When the room temperature falls below the set temperature, the heater activates to warm the space.
- When the room temperature reaches or exceeds the set temperature, the heater will automatically stop heating to save energy.

You can also control the heaters operating mode using the **Mode** button on the remote control. Each press of the **Mode** button will cycle through the following settings:

**L → H → HF → ECO → L**

Note: The same steps can be followed using the remote control.

## Child lock

To **lock the control panel**, press and hold both the '+' and '-' buttons simultaneously for a few seconds after turning on the device. This will lock the keyboard to prevent accidental operation.

- To unlock, **repeat the same action** by pressing and holding both buttons again.

Alternatively, press the Child Lock button on the remote control to enable or disable the keyboard lock.

Note: The Power button remains active at all times and cannot be locked.

## Timer function

Once the device is switched on, press the **Timer** button to activate the Auto-Off timer. Use the **Adjustment** buttons + or – buttons to set the desired shut-off time between **1 hour and 24 hours**.

- The selected timer duration will briefly appear on the display.
- To cancel the timer, press the **Timer** button again until the timer display clears.

This function is also available on the **remote control**, offering convenient access from a distance.

## Temperature control function

In ECO mode, the temperature control function allows you to set your desired room temperature between **5°C and 35°C**.

- Use the "+" and "-" buttons on the control panel or remote control to increase or decrease the temperature in 1°C increments.
- Once your selected temperature is reached, the heater will automatically regulate its operation to maintain that level, helping to ensure consistent comfort and energy efficiency.

## Overheat protection

This heater is equipped with an automatic overheat protection system. If the appliance overheats, it will shut off automatically to prevent damage or hazard.

In the event of overheating:

- Unplug the appliance from the power outlet.
- Allow the unit to cool for approximately 30 minutes.
- Identify and remove any possible causes of overheating, such as obstructions or coverings.
- Inspect the heater, power cord, and plug for any signs of damage.

If no damage is found:

- Reconnect the heater to the power supply.
- Switch the appliance back on by following the standard operating instructions.
- If the heater does not restart, please contact Customer Service for further assistance.

Please follow the cleaning and maintenance instruction carefully. Failure to follow these guidelines may void your warranty.

### Before you begin

- Always switch off the heater and unplug it from the socket before cleaning.
- If the heater is hardwired directly into the mains, it must be switched off at the isolator or circuit breaker before any cleaning begins.
- Allow the heater to cool down completely before handling or cleaning.

### Cleaning the heater

- Only the exterior surface of the heater should be cleaned by the user.
- Use a soft, dry cloth for routine cleaning.
- Operating the heater in an unclean or obstructed condition may lead to damage or reduced performance and may void the warranty.

### Storage

If the heater will not be used for a prolonged period, especially in humid or coastal areas, make sure it is:

- Fully cleaned and dried
- Stored in safe packaging to protect against dust and moisture.
- Kept in a dry, indoor location out of reach of children.
- By following these steps, you'll help maintain the performance, appearance, and safety of your heater for years to come.

### Repairs and servicing

- The heater contains no user-serviceable parts.
- Do not attempt to repair or modify any electrical or mechanical components.
- If the heater is damaged, defective, or not working correctly, return it to the retailer or contact a qualified service professional.

## Extend your Devola warranty for free

### Register your product within 30 days of purchase

When you register your Devola product on our website within 30 days of purchase, we'll extend your standard manufacturer's warranty by an additional 12 months from the point of purchase – completely free of charge.

Register on the Devola website using the QR code below



If your product develops a fault within the warranty period, we'll either:

- Repair it at no extra cost
- Replace it with a new or refurbished item of similar condition
- Cover any necessary postage costs

### Please note:

- The warranty does not cover issues caused by general wear and tear, improper use, or damage not resulting from defects in materials or workmanship.
- Tampering with or opening the product will void your warranty.

If something goes wrong, get in touch with our **Customer Care Team** first. They'll guide you through the warranty process and ensure things are resolved smoothly



UK  
CA



Recycle unwanted materials instead of disposing of them. All appliances and packaging should be sorted and tendered at a regional recycling centre and be processed in an environmentally friendly manner.





## Product registration.

Register your warranty online  
within 30 days of purchase.

[www.devola.co.uk/warranty](http://www.devola.co.uk/warranty)

## Technical details.



## Support.

### Address

Unit 1, Reedswood Park Road  
Walsall WS2 8DQ

### Helpline

0800 043 4243

### Email

[info@devola.co.uk](mailto:info@devola.co.uk)

[devola.co.uk](http://devola.co.uk)